



McCain Foods North America

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Oakbrook Terrace, Illinois 60181

Date: August 10, 2023
To: Valued McCain Customers
From: McCain Sales Operations & Planning
CC: US & CA Customer Solutions
RE: **Potato & Appetizer Service Levels**

Valued McCain Customer,

Recent challenges with raw material supply constraints, plant attainment and category oversells have impacted our ability to achieve our expected high level of service. While our ultimate goal is to delight you, the customer, we wanted to provide a near term outlook for the categories that have been impacted most by the challenges mentioned above.

While we will make every effort to minimize disruption in service, below is our expected timing to full recovery in service levels.

Channel	Category	Expected Recovery Timing
Appetizer	Cheese	Mid August
	Onion	Late August
	Pepper	Early October
Potato	Batter	Late September
	Conventional	Mid September
	Chopped & Formed	Mid September

Please reach out to your Customer Solutions Representative with any questions or concerns you may have.

Thank You,

McCain Sales Operations and Planning